Hello valued customer,   
  
Thank you for placing an order with Cymax on Amazon.  
  
We wanted to reach out to you to apologize for the late shipment that you received from Hirsh Industries. This is because the shipment was not scanned into the FedEx system before it was shipped causing the delay.

We also show that this was delivered to you without any issues reported.

Once again, please accept our most sincere apologies for any inconveniences.  
  
If you do have any issues to report, please let us know and we would be happy to assist you.

Kind Regards,

Cymax Customer Support